#### **UNIT-IV**

- 8. Write short notes on the following:
  - (a) Collective Bargaining
  - (b) Quality of work life
- 9. Discuss the concept of quality. What are the role, methods and significance to quality management.

Roll No. .....

### 56074

# MBA 2 Year 4th Semester (N.S.) Examination-May, 2016

## INDUSTRIAL RELATIONS AND LABOUR LEGISLATION

Paper: MBA-406

Time: 3 hours

Max. Marks: 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note: There are two sections. Section-A consists of 8 short answer type questions which is compulsory. Section - B consists of 8 questions (2 questions from each Unit). You are to attempt four questions (selecting one from each Unit). All questions carry equal marks.

#### **SECTION - A**

- 1. Describe the following:
  - (a) Labour legislation importance
  - (b) Socio-economic profile
  - (c) Advantages of trade unions
  - (d) Major functions of ILO
  - (e) Harmony
  - (f) Significance of employment legislations
  - (g) Role of government in industrial relations
  - (h) WPM

#### **SECTION - B**

#### UNIT - I

- 2. Discuss the impact of technological change on industrial relations.
- 56074-2200-(P-4)(Q-9)(16) (2)

3. Describe the concept and scope of industrial relations in India.

#### UNIT - II

- **4.** Explain the development of trade union movement in India.
- **5.** Discuss the trade union response towards liberalization and change

#### UNIT - III

- 6. Write short notes on the following:
  - (a) Regulatory legislations
  - (b) Discipline
- 7. What do you understand by grievances.

  Describe the grievance handling legislations.

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(3)

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