

Roll No. ....

**12082**

**MBA 2 Year 4th Semester  
Examination – May, 2019**

**INDUSTRIAL RELATIONS AND LABOUR LEGISLATION**

**Paper : 17TMG24GH1**

**Time : Three Hours ] [ Maximum Marks : 80**

*Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.*

**Note :** Section 'A' is compulsory and carrying questions of two marks each and Section 'B' carrying eight questions of sixteen marks each. The students shall be required to attempt four questions from Section 'B' selecting one question from each Unit.

**SECTION – A**

1. Write short note on the following. Answer should not exceed fifty words normally.
  - (a) Industrial Democracy
  - (b) Labor Legislations
  - (c) Objectives of Trade Unions
  - (d) Collective bargaining

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- (e) Worker empowerment
- (f) Grievance handling legislations
- (g) Industrial harmony
- (h) Quality of work Life

**SECTION – B**

**UNIT – I**

2. Define the forms of technological change taking place in business management organizations. Explain its impact on industrial relations.
3. Discuss the role of state in managing industrial relations. Suggest effective strategies to the State Government to manage industrial relations.

**UNIT – II**

4. Discuss the role of International Labor Organization (ILO) to provide justice to industrial labour.
5. Describe the challenges faced by trade unions in India. Explain its response towards liberalization and change of technology. https://www.haryanapapers.com

**UNIT – III**

6. What is social security system ? Explain its role in increasing performance and maintaining peace of an organization.
7. Describe the types of Labor Legislations. Explain in brief the legislation for protection of wrights of the employees.

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**UNIT - IV**

8. Describe the nature & process of collective bargaining. How does it play role in establishing and ensuring quality of work life ?
  9. What is the importance of co-ownership management ? Discuss the role of worker's participation in management of industrial harmony.
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