

Roll No.

12045

MBA 2 Year 3rd Semester (CBCS)

Examination – May, 2019

ORGANIZATION CHANGE AND DEVELOPMENT

Paper : 17IMG23GH2

Time : Three Hours [*Maximum Marks : 80*]

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section A contains *eight* short answer type questions of two marks each. All the questions are *compulsory*. Section B attempt *four* questions in all, selecting *one* question from each Unit. All questions carry equal marks.

SECTION – A

1. Describe the following :
 - (a) Transformational change
 - (b) Organizational Development
 - (c) Role analysis
 - (d) Organizational Confrontation meeting

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- (e) Motivational Approach
- (f) Mergers and acquisition
- (g) OD professional competencies
- (h) Ethical dilemma

SECTION – B

UNIT – I

2. Explain the concept of change. What are the types of change ? Discuss theories of planned change in detail.
3. Define organizational development. What are its objectives? Explain its nature and importance.

UNIT – II

4. What is process consultation ? Explain objectives of process consultation. Discuss its steps and applications.
5. Define team building intervention. Discuss the stages of team building and its objectives.

UNIT – III

6. Explain the concept of re-engineering. Why organizations adopt this method ?
7. Define organizational transformation. Discuss the role of organizational culture in organizational transformation.

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UNIT – IV

8. Write a detailed note on future trends in OD.
 9. Discuss the competencies of OD practitioners. Explain various ethical values of OD practitioners.
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