

Roll No.

57515

BBA 2nd Semester (N.S.) 2014-17
Examination – July, 2022

ORGANISATIONAL BEHAVIOUR

Paper : BBAN-205

Time : Three hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Section-A contains *eight* short answer type questions of *two* marks each. All the questions are *compulsory*. Section-B attempt *four* questions in all, selecting *one* question from each unit. All questions carry equal marks

SECTION – A

1. Write short notes on the following :

~~(a) Diversity~~

~~(b) Personal Dignity~~

(c) Attitudes

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~~(d) Self Management~~

~~(e) Problem Solving Team~~

~~(f) Expert Power~~

~~(g) Job Design~~

~~(h) Causes of Stress~~

SECTION – B

UNIT – I

2. Describe Organizational Behavior. Discuss the historical development of Organizational Behavior ?
3. Discuss the contributing fields of organizational behavior. What are the challenges of OB ?

UNIT – II

4. Elaborate the concept of learning. Discuss various theories of learning and their applications.
5. Define motivation. What is the importance of motivation ? Explain two factor theory of motivation.

UNIT – III

6. Explain the concept of group. Why people join group ? What are the various stages of developing a group in an organization ?

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(2)

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7. What is conflict. How do conflicts arise ? Explain the various ways of managing organizational conflict.

UNIT – IV

8. Describe the concept of stress. How stress can be managed in an organization ? Why it is needed to manage it ?
9. What do you mean by organizational development ? How organizational development helps in changing the ethical scenario of an organization.
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